

**WARRANTY REPAIR/EXCHANGE REQUEST FORM**

**PLEASE READ ALL DIRECTIONS  
BEFORE SENDING DRYER**

In order to process your warranty repair or exchange request as quickly as possible, please complete the form below and mail it along with your iron, proof of purchase and payment of \$15.00 FOR US or \$25.00 FOR CANADA (for return shipping and handling) to:

**In the U.S.**  
Zotos International, Inc.  
c/o Joico Appliance Warranty Center  
300 Forge Avenue  
Geneva, NY 14456

**In Canada**  
Piidea Canada  
1 Holiday Street Suite 701, East Tower  
Pointe-Claire (Québec) H9R 5N3

**CUSTOMER INFORMATION**

**NAME:** \_\_\_\_\_

**ADDRESS:** \_\_\_\_\_

**CITY:** \_\_\_\_\_

**STATE/PROVINCE:** \_\_\_\_\_

**ZIP/POSTAL CODE:** \_\_\_\_\_

**DAYTIME PHONE #:** \_\_\_\_\_

**EVENING PHONE #:** \_\_\_\_\_

**E-MAIL:** \_\_\_\_\_

**PLACE OF PURCHASE:** \_\_\_\_\_

**Please describe your problem in as much detail as possible:**

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

**Payment enclosed:**  yes  no  
(Sorry, no checks)

**CHARGE to my credit card:**  
(check one)  Mastercard  Visa  AMEX

-----  
Card Number                      Expiration Date: \_\_\_\_/\_\_\_\_ (Month/Year)

-----  
Card Holder Name

-----  
Card Holder Signature                      Card Holder ZIP/POSTAL CODE

**MY MONEY ORDER IS ENCLOSED**  
**ORDERS WILL NOT BE PROCESSED WITHOUT PAYMENT**

**LIMITED 12-MONTH WARRANTY**

Joico warrants this iron against any manufacturer defects, faulty workmanship or faulty material for 12 months after date of purchase.

Within the warranty period, we will repair or replace the defective iron at our option. All returns under warranty must include proof of purchase. For more information, call our customer service information center at 1-800-44-JOICO **before returning the iron.** For French, please call 1-888-238-2092

**THIS WARRANTY DOES NOT COVER:**

- Normal wear and tear, including but not limited to: housing or plate scratches; shorts or cuts in the power supply cord or plug
- Damage due to misuse and abuse, including but not limited to: dropping; wrong voltage supply; neglecting safety precautions
- Tampering, such as repair or attempted repair by an unauthorized party
- Neglect or lack of proper maintenance
- Damage to cord

**HOW STATE LAW APPLIES**

This warranty gives you specific legal rights and you may also have other rights that vary from state to state. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation or exclusion may not apply to you. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.